Development of the E-Government Strategies and Services

Date

12 -14/07/2021

Duration

3 days

Objectives:

The government sector is continuously growing and evolving to follow the digital revolution, the IT change and the new citizens' needs in terms of quality, mobility, reliability and cost of the provided services. Yet the road to an economy where the vast majority of transactions are electronic is not without concerns. These include knowing whom you are dealing with, who is authorized to access, what information, and how individuals will be held accountable for their online commitments.

This workshop is designed to train participants about the strategies, technologies, architectures, and infrastructure used to develop the electronic government services and provide them with extensive insights and practices about the existing solutions and the emerging technologies.

To be delivered over four days, the main purpose of this training is to:

1. Present the e-Government benefits for citizens, businesses and other governmental bodies;
2. Show the needed legislation and institutional framework to develop the government e-services;
3. Present the required technical solutions required to reform and modernize the administration services and communication channels;
4. Explain the main security threats and issues that government electronic services are facing and that need to be efficiently addressed;
5. Present the main security requirements: authentication, integrity, confidentiality, non-repudiation, high availability and traceability and explain how to perform them in an efficient manner.