Objectives:

This course invites governments and regulators to consider a number of measures, depending on individual market needs, that can help the mobile sector continue to provide vital connectivity during the COVID-19 crisis.

As the COVID-19 pandemic spreads across the world, social distancing and stay-at-home directives have driven an unprecedented surge in network traffic volumes. However, with the support and cooperation of customers, content partners and governments, operators are confident they can handle the additional demands on their networks and ensure vital connectivity.

In this spirit of cooperation and doing the right thing for society and the economy, we have put together eleven recommendations for governments and regulators that can help sustain connectivity during the COVID-19 crisis.

Consider a number of measures, depending on individual market needs, that can help the mobile sector continue to provide vital connectivity during the COVID-19 crisis.